Retail ViVA

Flexible, Reliable, Powerful and Cost effective Cloud Retail ERP

INTENT

Comprehensive Retail Digital Transformation

Superior Customer Service

Employee Satisfaction

Unified commerce offering

Challenges

- Offering branded products but unable to offer good customer experience

- Not able to offer credit to Customers to push sales

- Can't be a responsive Enterprise to meet Gen Y demanding needs

- Can't get data insights for decision making

- Can't offer unified commerce to customers

- Core systems in ERP, everything else in silos

Solution offering

Core Modules
Procurement + Inventory + POS + Finance

Power Add-On Modules
Merchandising + Ready Finance + Online Stock Take

Retail ViVA

Other Add-Ons
CRM + Campaign Management + Human Capital Management + Payroll + Time and Attendance + Roster + Governance Risk & Compliance + M Commerce + E Commerce + Service Contract & Warranty + Environmental Health & Safety + Enterprise Content Management + Embedded Self-Service Reporting & Analytics + Project Management

Near Term Roadmap
Customer Experience + Customer Portal + Supplier Portal + Warehouse Management + Strategy

Key Capabilities

NoCode interface for easy customisation

End–to–end Integrated applications Seamless integration across modules

Real-time insights Embedded self Service Analytics

Effective customer experience Service and Repairs , Experience Management

Workforce Management Roster, Time & Attendance, HCM Core

Data Store & Security Enterprise Content Management

24/7 proven support

Power Tools Integrated:
- **Electronic Signature**
- **Workplace Collaboration**
- **Robotic Process Automation**
- **Chatbot**

Next era erp
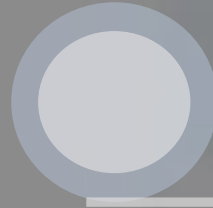
Enterprise wide coverage of business process

Smart integration of multiple tools including AI

Built and serviced by thought leaders in retail industry

Built on modern stack, Cloud ready, SaaS ready, business continuity ready

Most modules built on NoCode platform supporting citizen developers

Value proposition

Superior financial outcomes

- Minimum 30% TCO reduction

- 14% reduction in operating cost
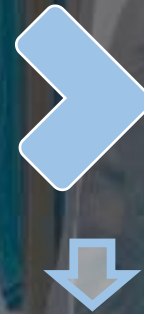
- 19% improvement in on-time shipment

Fast and accurate processes

- 40% effort reduction in statutory compliance

- Timely report compilation

- 20-30% reduction in customer complaints

Optimized resource utilization

- 20% improvement in Retail compliance

Effective Inventory Management

- 28% reduction in inventory cost

Enhanced decision making

- Improved feedback from across organisation
- On the go access

Improved customer service

- Timely customer communication

*As Per internal research

Value proposition

Absolute digitization enabler

Built by thought leaders of Retail Industry with over 25 years of experience.

Proven installations across continents

Partnership and consultative approach with clients to enhance their value

10 Reasons
WHY RETAIL VIVA?

- **Comprehensive coverage with 20 integrated modules**

- **Integrated credit module to drive sales through Hire Purchase/Ready finance options**

- **Enterprise Content Management ready with Searchable meta tags**

- **Handles Multi-Company + Multi-user + Multi UOM + Multi-Location**

- **Integrated multi-channel allows seamless integration between e-commerce and ERP**

- **Integrated Customer Experience Management through Survey and other Tools**

- **Electronic Signature Integrated, offering paperless digital experience.**

- **MCommerce and Handheld device Integrated**

- **High amount of Parameterization for User Solution Configuration**

- **High Employee Engagement through intuitive Digital operating Experience**

Contact Us

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