



**Flexible, Reliable, Powerful
and Cost effective Cloud
Retail ERP**

INTENT



Comprehensive Retail Digital Transformation



Superior Customer Service



Employee Satisfaction



Unified commerce offering

Challenges

Offering branded products but unable to offer good customer experience

Not able to offer credit to Customers to push sales

Can't be a responsive Enterprise to meet Gen Y demanding needs

Can't get data insights for decision making

Can't offer unified commerce to customers

Core systems in ERP, everything else in silos

Solution offering

Core Modules

Procurement + Inventory + POS + Finance

Power Add-On Modules

Merchandising + Ready Finance + Online Stock Take

Other Add-Ons

CRM + Campaign Management + Human Capital Management + Payroll + Time and Attendance + Roster + Governance Risk & Compliance + M Commerce + E Commerce + Service Contract & Warranty + Environmental Health & Safety + Enterprise Content Management + Embedded Self-Service Reporting & Analytics + Project Management

Near Term Roadmap

Customer Experience + Customer Portal + Supplier Portal + Warehouse Management + Strategy

Retail **ViVA**

Key Capabilities



**NoCode interface for
easy customisation**



**End-to-end Integrated applications
Seamless integration across modules**



**Real-time insights
Embedded self Service
Analytics**



**Effective customer experience
Service and Repairs , Experience
Management**



**Workforce Management
Roster, Time & Attendance, HCM Core**



**Data Store & Security
Enterprise Content Management**



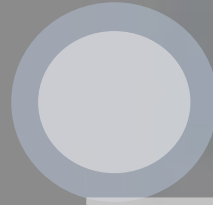
24/7 proven support



Power Tools Integrated:

- Electronic Signature
- Workplace Collaboration
- Robotic Process Automation
- Chatbot

Next era erp



Enterprise wide coverage of business process



Smart integration of multiple tools including AI



Built and serviced by thought leaders in retail industry



Built on modern stack, Cloud ready, SaaS ready, business continuity ready



Most modules built on NoCode platform supporting citizen developers

Value proposition

Superior financial outcomes

- Minimum 30% TCO reduction
- 14% reduction in operating cost
- 19% improvement in on-time shipment



Effective Inventory Management

- 28% reduction in inventory cost

Fast and accurate processes

- 40% effort reduction in statutory compliance
- Timely report compilation
- 20-30% reduction in customer complaints



Enhanced decision making

- Improved feedback from across organisation
- On the go access

Optimized resource utilization

- 20% improvement in Retail compliance



Improved customer service

- Timely customer communication

Value proposition

**Absolute digitization
enabler**



**Built by thought leaders of
Retail Industry with over 25 years
of experience.**



**Proven installations across
continents**



**Partnership and
consultative approach
with clients to enhance
their value**



Summary

10 Reasons

WHY RETAIL VIVA?

- Comprehensive coverage with 20 integrated modules
- Integrated credit module to drive sales through Hire Purchase/Ready finance options
- Enterprise Content Management ready with Searchable meta tags
- Handles Multi-Company + Multi-user + Multi UOM + Multi-Location
- Integrated multi-channel allows seamless integration between e-commerce and ERP
- Integrated Customer Experience Management through Survey and other Tools
- Electronic Signature Integrated, offering paperless digital experience.
- MCommerce and Handheld device Integrated
- High amount of Parameterization for User Solution Configuration
- High Employee Engagement through intuitive Digital operating Experience

Contact Us

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